

A stylized graphic of a bird's wing, split into two colors: a light blue upper portion and a light purple lower portion. The wing is curved upwards and to the right, with a feathered texture. It is positioned behind the word "spirit".

spirit

the first state agency model

ACL

Eight
Northern

Missouri

San Felipe
Pueblo

Alaska

Five
Sandoval

Montana

Santo
Domingo

Arkansas

Inter-Tribal
Council

Muscogee
Creek

WCD

Chickasaw
Nation

Maine

Osage
Nation

Zuni Pueblo

Choctaw
Nation

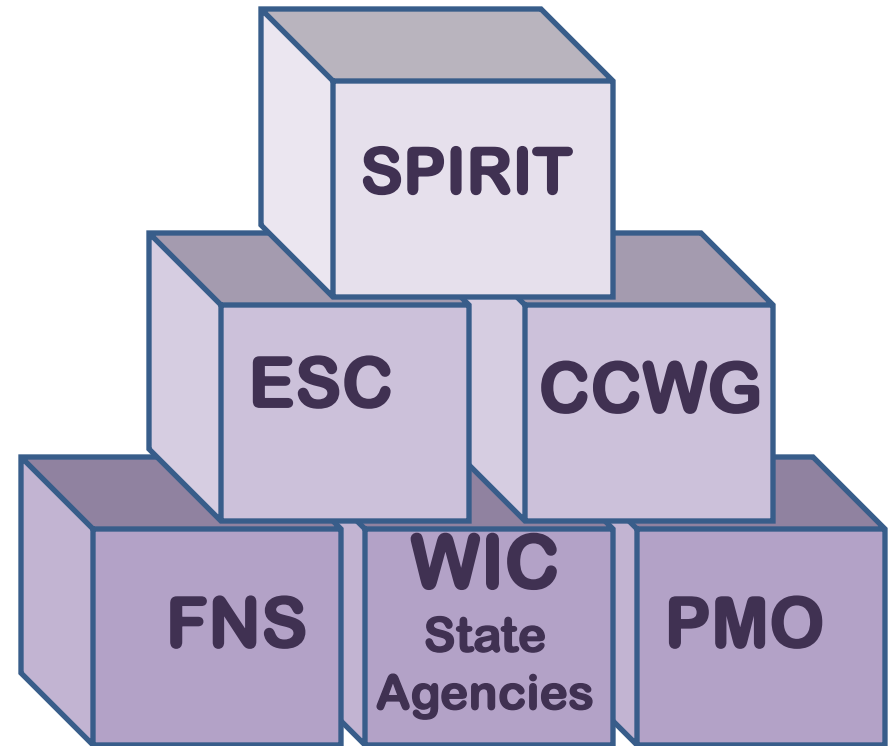
Minnesota

Otoe-
Missouria

Mississippi

SPIRIT USERS

- The SPIRIT User Group was organized to the purpose of
- Protect the integrity of the system
 - Support successful implementations
 - Ensure all members' interest are represented
 - Provide a means to participate and share SPIRIT knowledge and experiences



SPIRIT USER GROUP

1. WIC State Agencies

- Participate in User Group calls and activities
- Identify system errors
- Participate in user acceptance testing
- Make enhancement requests for new functionality and participate in the voting processes
- Each State Agency has a vote

2. FNS

- Provide input and approvals as needed on State Agency Model matters
- Provide funding for the system changes
- Support User Group Project Leadership and communications

SPIRIT USER GROUP

3. Product Management Office (PMO)

- Support the User Group processes, projects and initiatives
- Coordinate user acceptance testing among all member State Agencies
- Facilitate user group calls and follow-on action items
- Communicate information to the source code developer, member state agencies, FNS and State Agencies requesting information about SPIRIT
- Publish documentation and maintain the SharePoint site

4. The SPIRIT Group Charter

- Provide a structure for governance and managing changes to the source code

SPIRIT USER GROUP

5. Executive Steering Committee (ESC)

- Responsible for the overall leadership, planning, and funding
- Oversee administrative matters, code changes and release schedules for new versions of SPIRIT

The ESC is made up of 7 members each from a different State Agency elected by the member State Agencies

SPIRIT USER GROUP

6. Change Control Work Group (CCWG)

- Review system enhancement requests, change orders, and system design of code changes
- Assess the impact of system changes
- The CCWG may call for a Task Force of State Agency experts to participate in design and review sessions.
- The CCWG makes recommendations to the ESC regarding code changes.

SPIRIT USER GROUP

Member State Agencies demonstrate their commitment to the User Group

- By volunteering subject matter experts to work on the design and automation of new SPIRIT features
- By participation on User Group calls
- By sharing information and expertise with the other member states

SPIRIT USER GROUP

User Group Tools

1. The Demonstration Site (Playground)
2. The SharePoint Site
3. The JIRA Tracking System

SPIRIT USER GROUP

The Demonstration Site (Playground)

- Used by State Agency staff for training prior to the implementation of SPIRIT
- Has full SPIRIT functionality and is available by request to State Agencies outside of the User Group
- To access the Demonstration Site please send an email to beverly.hancock@sugpmo.com

SPIRIT USER GROUP

The SharePoint Site

- A central location for the User Group documentation, announcements, and calendar of events
- Central document repository
- Provides one place to go to learn about the status of the many User Group activities

SPIRIT USER GROUP

The JIRA Tracking System

- Enter new issues
- Suggest new enhancements to the source code
- Track the progress of the new enhancements and issues

SPIRIT USER GROUP

Source Code Release Model

- Receive an enhancement build
- Coordinate User Acceptance Testing
- Receive a corrective release if needed
- Test the corrections
- Release the code changes into State Agencies' production environments
- Schedule daily calls to evaluate results
- Post results in the JIRA tracking system and in the SharePoint site

SPIRIT USER GROUP

SPIRIT User Group Goals

1. Increase Benefit Issuance Capabilities
2. Increase system flexibility
3. Increase system efficiencies

SPIRIT USER GROUP

1. Increase Benefit Issuance Capabilities

- The Chickasaw Nation implemented an online EBT Solution last fall
- SPIRIT supports 4 different food delivery options:
 - i. 2 State Agencies are using direct distribution
 - ii. 1 State Agency is using vouchers with their own banking system
 - iii. 1 State Agency is using on-line EBT
 - iv. And 13 State Agencies use checks
- Several states are in the planning process for transition to EBT
- SPIRIT will soon support both on-line and off-line EBT functionality

2011/2012 PROJECTS

2. Increase system flexibility

- This year the User Group have implemented 63 Enhancements and have 145 Enhancements slated to be delivered in the next year as SPIRIT keeps evolving and moving forward
- The original SPIRIT design had basic off-line capability. It was called data sync. This capability is being extended with a new redesign to allow for more flexibility in off-line environments and to enhance the user experience when in remote or otherwise off-line clinics.
- The User Group is currently working with the States of Alaska and Maine to make full use of SPIRIT in unique WIC off-line environments.
- The functionality should be delivered in October 2012

2011/2012 PROJECTS

3. Increase system efficiencies

- SPIRIT was originally designed with basic Vendor functionality. As larger states implemented SPIRIT the User Group recognized a need for a more robust and flexible vendor module. Thus, this year has included a design of a more comprehensive vendor functionality including:
 - i. Internet based Vendor Applications and Price Surveys
 - ii. Automated High Risk Vendor Assessment for increased efficiency
- The Vendor Module is due for re-release in December 2011

2011/2012 PROJECTS



Communication	Planning for Success
Commitment	Quality Assurance
Collaboration	Design & Deployment

SPIRIT MOVING INTO THE FUTURE